



# CONIFOX

— ADVENTURE PARK • GASTROPUB • EVENTS —

## Hospitality Team Member

### ROLE PROFILE

<b>ROLE TITLE</b>	Team Member
<b>CONTRACT TYPE</b>	Full-time & Part-time
<b>START DATE</b>	ASAP
<b>SALARY</b>	DOE
<b>CONTACT</b>	Ryan@conifox.co.uk

#### ROLE SUMMARY

As a Conifox Team Member, you'll perform a vital role on the front line of our exciting family friendly business, ensuring that our customers have an enjoyable, positive, and safe experience whilst visiting our facilities.

#### DUTIES AND RESPONSIBILITIES:

- Providing a high-level of service in a fast-paced environment to customers visiting our Activity Centre, Adventure Park, Restaurant or Events
- Greeting customers and checking tickets
- Taking food orders, making drinks and coffees
- Setting up and cleaning the areas in which you are positioned
- Clearing any hazards and controlling entry and exit of customers from our various outlets
- Providing information to and interacting with visitors who have any queries.

#### QUALIFICATIONS AND SKILLS:

- Excellent customer service skills, with the ability to work as part of a team within a public facing environment
- Flexible can-do attitude with an approachable and enthusiastic manner
- Ability to remain calm in emergency situations and make balanced decisions
- Although not essential, proven experience of working in a fast-paced customer focussed environment will be beneficial.
- Applicants must be over the age of 16.