



CONIFOX

— ADVENTURE PARK • GASTROPUB • EVENTS —

Activity Centre Team Member

ROLE PROFILE

ROLE TITLE	Activity Member Team Member
CONTRACT TYPE	Full-time & Part-time
START DATE	ASAP
SALARY	DOE
CONTACT	Gemma@conifox.co.uk

ROLE SUMMARY

As a Conifox Team Member, you'll perform a vital role on the front line of our exciting family friendly business, ensuring that our customers have an enjoyable, positive, and safe experience whilst visiting our facilities.

DUTIES AND RESPONSIBILITIES:

- Providing a high-level of service in a fast-paced environment to customers visiting our Activity Centre, Adventure Park, or Events (when necessary)
- Greeting customers and checking/selling tickets; use of systems
- Setting up and maintaining the areas in which you are positioned
- Clearing any hazards and controlling entry and exit of customers from our various outlets
- Ensuring good time management running the sessions indoors & outdoors
- Providing information to and interacting with visitors who have any queries.
- Reporting coded situations professionally and accurately
- Running children's parties within the play areas

QUALIFICATIONS AND SKILLS:

- Excellent customer service skills, with the ability to work as part of a team within a public facing environment
- Flexible can-do attitude with an approachable and enthusiastic manner
- Ability to remain calm in emergency situations and make balanced decisions
- Although not essential, proven experience of working in a fast-paced customer focussed environment will be beneficial.
- Applicants must be over the age of 16.