

# Support Worker

Location: Broomhouse supported accommodation, 19 Broomhouse Medway,

Edinburgh, EH11 3SR

Salary: c£24,000 per annum

## **Job Purpose**

Our Broomhouse programme provides 24-hour supported accommodation to people aged 16+ that are experiencing homelessness in Edinburgh.

We are here to support people through their journey, to help them find permanent accommodation and to help them find the confidence in themselves to live independently.

We understand that everyone has had a different journey and we aim to help those we support build resilience and self-worth.

## **Role and Responsibilities**

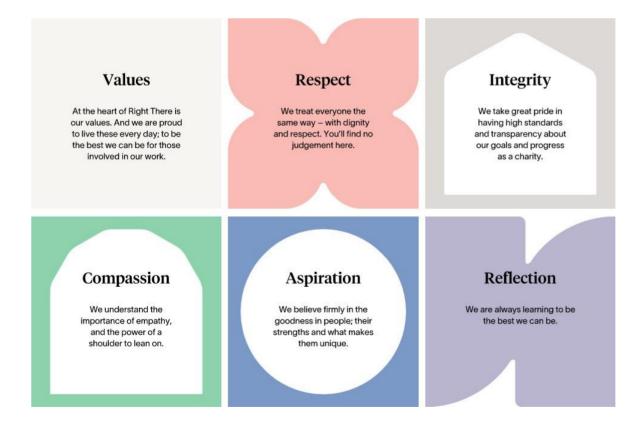
- Actively practicing person-centred planning and unconditional positive regard.
- Taking a Psychologically Informed Environment (PIE) approach.
- Arranging and facilitating key work meeting to develop and review support plans in collaboration with the people we support to meet their individual needs both within the programme and out with.
- Developing life skills with those we support, including how to maximise income, involvement in meaningful activities, budgeting, shopping, cooking and any other skills that aid to independence.
- Advocating on behalf of the people we support.
- Assist the people we support with engaging and integrating into the local community and helping them to become active citizens.
- Utilising support plans to record and assess the progress of the people you are supporting.
- Having knowledge of other relevant Programmes and signposting the people we support when required.
- Maintaining a safe environment for those we support, colleagues and others.
- Undertaking household duties to maintain the accommodation to a high standard.



- Planning, implementing and developing workshops or programme activities with those we support.
- Compiling and reviewing risk assessments for the people we support.
- Promoting involvement in the improvement and development of the Programme from the people we support.
- Represent Right There to other agencies or Programmes including Local Authority, Social Work, Housing Programmes and other relevant Programmes.
- Actively contribute to your Programme and the organisation's development and improvement.
- · Participate in team meetings.
- Attend and participate in training and share learning experiences.
- Engage in reflective practice.
- Feedback on the review of organisational polices & procedures and local guidelines.
- Promote and represent Right There Programmes positively.
- Strive for continuous personal and professional development.
- Engage with any organisational initiatives or working groups such as NHS Healthy Working Lives, Investors in People, the LGBT Charter, etc

## What we expect from you

Our values make us who we are and define our actions and behaviours every day. We'd expect the post-holder to uphold and represent our organisation in a way that reflects our values and person-centred way of working.





#### What you can expect from us

We value our staff as our greatest asset and will provide the following working conditions:

- The post holder will report to the Senior Support Worker and through them to the Service Manager.
- Your normal working hours are an average of 39 per week. These hours will be worked between Monday to Sunday, in shifts which are defined by your line manager on a rolling rota, over a 52-week period. The rota will be available to you a minimum of one week in advance. You may be required to work different shift times, with reasonable notice, in agreement with your line manager.
- You may be required to work from such other place as the organisation may reasonably require from time to time.
- Annual leave entitlement of 234 hours holiday (equivalent to 6 weeks) pro rata per year in the first year rising to 312 hours (equivalent to 8 weeks) pro rata per year in the second. This includes public holidays
- All appointments are subject to a minimum of a 12-week probationary period
- You will be automatically enrolled into the People's Pension in the month that you will complete 3-months of employment, provided you meet the autoenrolment criteria
- It is the nature of the work of Right There that tasks and responsibilities are, in many circumstances unpredictable and varied. All employees are, therefore, expected to work in a flexible way when the occasion arises.

Qualifications	Behaviour	Essential Knowledge
Qualifications	Knowledge of current relevant legislation and policies relating to housing and social care Knowledge of issues surrounding homelessness Experience of crisis work with vulnerable people	
		Desirable Knowledge
		Experience of working in a similar environment Understanding of the principles of working within a Psychologically Informed Environment (PIE)
Values and Competency	Behaviour	Essential Skills and Experience
Respect- Interpersonal Skills	Ability to create an environment which promotes co-operation, trust and open exchange of ideas Ability to work cooperatively with others as part of a team demonstrating commitment to group objectives A commitment to championing the rights of	Ability to ensure the Programme is delivered in accordance with corporate policy and Association objectives  Skills and ability in effective time management and working to deadlines  Ability to compile comprehensive reports
	those we support	as required  Knowledge of local resources and
Integrity- Leadership and Accountability	Understanding and respecting the importance of confidentiality Ability to successfully manage own caseload Ability to work towards performance targets to achieve agreed outcomes	Programmes  Flexibility with regards to working patterns  Ability to travel within agreed geographical area  Ability to respond at short notice to crisis situations
Compassion-People Focus	Commitment to provide a culture of safety, fairness and inclusiveness.  Ability to understand and consider the views, concerns and needs of others when taking action  Commitment to providing a culture where the people we support are treated with compassion and unconditional positive regard  Ability to support and mentor colleagues as and when required	

Aspiration- Developing People and Programmes	Invests sustained effort in making a significant impact on Programme development and improvement	
Reflection- Continuous Improvement	A commitment to our aim of continuous improvement and reflective practice in all areas of our work.  Commitment to continuous personal and professional development	